

## **Hinterland Online Vouchers** | Terms and Conditions

These terms and conditions govern the use of online shopping vouchers purchased on the Hinterland website.

### 1. Voucher Redemption

- Online Use Only: Vouchers can be redeemed exclusively online at [www.hinterland.co.za](http://www.hinterland.co.za).
- Application at Checkout: Apply your voucher code at checkout to redeem the voucher's value.
- Delivery of Code: The voucher code will be sent to you via WhatsApp/SMS and email upon purchase.
- No Expiration: Voucher codes do not have an expiration date.
- Single Use: Each voucher code is unique and can only be redeemed once.
- Responsibility: Hinterland is not responsible if you share your code with others and unauthorized purchases are made using your code.

### 2. Eligibility

- Residence Requirement: Vouchers are valid only for customers residing in South Africa.
- Sharing Codes: The voucher code can be shared, but the customer is responsible for ensuring it is shared only with intended recipients.

### 3. Value and Use

- Voucher Values: Available voucher values are R 100, R 250, R 500, R 1 000, and R 2 000.
- Redemption: The voucher must be redeemed in a single purchase.
- Exceeding Voucher Value: If the order total exceeds the voucher amount, the balance must be paid by the customer.

### 4. Restrictions

- Non-Exchangeable: Vouchers cannot be exchanged for cash or any other form of credit.
- Non-Transferable: Vouchers cannot be used to purchase other gift vouchers.

### 5. Lost or Stolen Vouchers

- Responsibility: Hinterland Holdings is not responsible for lost or stolen vouchers.
- No Replacement: Lost or stolen vouchers will not be replaced.

### 6. Refunds and Returns

- Refund Policy: If a purchase made with a voucher is returned, our standard refund policy applies. The refund will be issued in the form of a new voucher, credit to the customer's account, or a cash refund, depending on the customer's original payment method.

## 7. Amendments

- **Right to Amend:** Hinterland Holdings reserves the right to amend these terms and conditions at any time without prior notice. All vouchers issued subsequent to any amendment will be subject to the amended terms and conditions.
- **Updates or Changes:** Any updates or changes to the terms and conditions will be made to the terms and conditions posted on the Hinterland Holdings website.

## 8. Contact Information

- **Customer Service:** For inquiries regarding Hinterland online shopping vouchers, please contact our customer service team at [move@hinterland.co.za](mailto:move@hinterland.co.za) or call 018 464 7600.

By using this voucher, you agree to comply with these terms and conditions.